



























		Popular*	
	Startup	Enterprise	Unicorn
	\$19 /user/month, billed annually	\$41 /User/month, billed annually	\$79 /User/month, billed annually
Sales	\$24 /user/month, billed monthly	\$49 /User/month, billed monthly	\$98 /User/month, billed monthly
B2C Commerce Pricing			
Active Commerce Platform			
Mobile Commerce			
Panel			
Product (SKU)	10 Products (SKU)	30 Products (SKU)	80 Products (SKU)
Leads Powered by WhatsApp			
Sales Inbox			
Customer data			
Duplicate Blocking			
Products and Price Books			
Sales Insights			
Store Banner			
Add Services Title			
Custom Packaging Option			
Custom Coupon			
Face Product			

Add Multiple Category	✓	✓	✓
360-Degree Customer View	✓	✓	✓
Deliver a quick time-to-value	✗	✓	✓
B2B Commerce Pricing	✗	✓	✓
Sales Involvement	✓	✓	✓
RFQ	✗	✓	✓
Exclusive listing	✗	✓	✓
Front Product Display	✗	✓	✓

Shipping & Fullfilment Automation

Shipping (Lowest) plan	✓	✓	✓
Automated Channel Order Sync	✓	✓	✓
Domestic Shipping	✓	✓	✓
Domestic & International Shipping	✗	✓	✓
Multi Channel Price & Inventory Sync	✗	✓	✓
Free NDR Call	✗	✓	✓
17+ Courier Partners (Includes)	✓	✓	✓
Multi Pickup Location (Includes)	✓	✓	✓

COD Reconciliation, Reporting & Settlement			
Manifestation and Labels			
NDR Automation			
Early COD			
Deliver Same day			
Deliver in 7 days			
Packaging			
Weight of the package			
Gift Wrapping of products			
Priority Support	Reply within 24 hrs	Reply within 12 hrs	Reply within 2 hrs

Service

Service Console Apps			
Case Milestone Monitor			
Escalation of cases and queue			
Omni-Channel Manager			
Service Request			
Asset Management and Product Tracking			
Case Management			
Chat (Live Agent)			
Help Center			
Account and Contact Management			
Lead Management			
Task Management, Activity Feed			

CRM from anywhere on any service

Mistri Chacha DMS APP			
Mistri Chacha FSM APP			

Get real time business insights

Reports and Dashboards	✓	✓	✓
Advanced Reporting Features	✗	✓	✓

Connect to API

Web Services API	✗	✓	✓
App API	✗	✓	✓

Add-Ons Allow you to Expand your Capabilities.

Field Service Management (MISTRI FSM)

Automate your After Sales Process

Managing resources and appointments, as well as optimising schedule and routes, from any mobile device.

Starting at **\$13**User / Month*
(Billed Annually)

- ✓ Service Providers
- ✓ Work Orders
- ✓ AMC Trading
- ✓ Subscription Supervision

- ✔ Quick Setup
- ✔ Service Appointment Booking
- ✔ Add Technician Unlimited
- ✔ Product Tracking
- ✔ Open Request Acceptance
- ✔ Managing Products Unlimited
- ✔ Service booking Acceptance
- ✔ Installation booking Acceptance
- ✔ Alert Display
- ✔ Updates and Security

Dealer Management System (MISTRI DMS)

Next Generation Dealer Management System

External, non-external individuals with access to work orders, cases, Save bills, and accounts are scheduled.

Starting at **\$13** User / Month*
(Billed Annually)

- ✔ Visual Remote Assistant
- ✔ Real-Time Interactive
- ✔ Quick Setup, Fast ROI
- ✔ Connected Customer Experience
- ✔ Integration of Calls
- ✔ Credit Management
- ✔ AMC Trading
- ✔ Customers Warranty Cards
- ✔ Management of Products
- ✔ Chat (Live Agent)
- ✔ Subscription Supervision
- ✔ Alert Display

✔ Service Appointment Booking

✔ Updates and Security

✔ Installation Appointment Booking

✔ 24/7 Support

✔ Service Appointment Booking

B2B2C Commerce

Launch a Connected Direct-to-Consumer Experience

Launch an unified direct-to-consumer experience as promptly as possible.

1% Gross Merchandise Value
(Billed Annually)

✔ 360-Degree View of Customer

✔ Unified Commerce App

✔ Essential Order Management

✔ Multisite Management

✔ Best-in-Class Product Recommendations

✔ Robust Commerce Search

✔ Native Reporting and Analytics